



Product Handling Recommendations

To maintain the structural integrity and aesthetics of our windows and doors during the shipping and storage process, we have compiled the following list of handling recommendations. Please follow these guidelines when handling and storing MI products. If you have any questions, please contact your MI Sales Representative.



INSPECTION

- At the time of delivery, conduct a thorough inspection of the product for size, type, operation, rating and damage. See MI's Terms and Conditions (miwindows.com/terms-and-conditions) for more information.
- Ensure the product will fit the opening prior to removing the existing product.

PROTECTIVE PACKAGING

- Follow directions on product labels regarding proper packaging removal. Replace any packaging that is temporarily removed to verify dimensions and conditions of contents. Packaging should not be permanently removed until just prior to installation.
- If not fully packaged, a ventilated cover shall be used to prevent damage from dust, dirt, and moisture. Windows and doors should be protected by polyethylene until the finish trim is installed, to help protect the product.
- Remove protective film from laminated products immediately after installation.
- Remove shipping blocks on sills using a screwdriver to preserve the integrity of the mounting flange. Do not use a hammer to remove.



Promptly and thoroughly inspect products when they arrive.



Follow instructions on product labels.



Carefully remove shipping blocks using a screwdriver. Do NOT use a hammer to remove the shipping blocks.

STORAGE

- Windows and doors shall be stored upright on a flat surface. Laying products flat or at an angle puts undue stress on the insulated glass and frames.
- Windows and doors shall be stored out of direct sunlight in a clean, dry, low-traffic area that is protected from the elements.
- Do not stack products in a row against each other in the sun as the insulated glass units can get extremely hot.
- If stored in a trailer or container in warm climates, leave the door fully open to allow for ventilation.
- Keep windows away from extreme heat sources such as torpedo heaters.
- Support the entire length of the sill so that it remains flat to prevent bowing or deformation. Keep the sash locked to also support the sill.

SHIPPING & HANDLING

- Windows and doors shall be transported in an upright position with temporary bracing in place. Use special care when transporting heavy frames, being careful not to pull the sash away from the frame.
- Temporary cross-bracing shall be applied to maintain sureness. Diagonal braces or spacer strips shall not be removed until after the installation is complete, where possible.
- Clean gloves should be worn when handling new windows and doors. Avoid touching the glass.
- Only use recommended cleaners. Visit miwindows.com/product-care for cleaning recommendations.



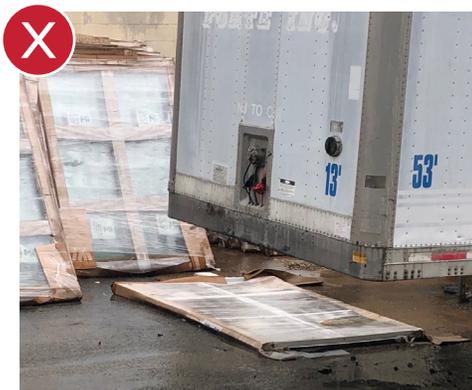
Allow for ventilation when storing products in a trailer.



Store products in a safe area protected from the elements. Products should be stored in a direct upright position.



Transport products perpendicular to the ground. Use team lifts for large units.



Do NOT lay products flat. Keep products out of traffic areas.



Do NOT sit window on uneven surfaces or without supporting the entire sill.



Do NOT stack other construction materials against products.